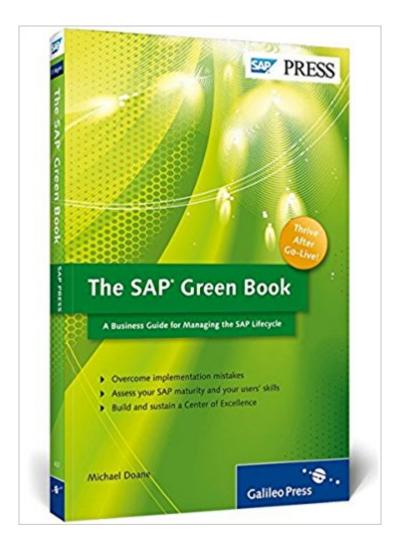
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The SAP Green Book: A Business Guide For Effectively Managing The SAP Lifecycle





Synopsis

Breaking news: Implementing SAP doesn't help your business! It's the actions taken after go-live that ensure continuous success. Learn how to assess your SAP maturity, how to make business talk to IT (and vice versa), how to keep your end users happy, and more. 1. SAP Maturity Is your organization taking full advantage of SAP? Are your end users? In this book, you'll learn what it takes to find out. 2. Center of Excellence Learn how to establish an organization that maintains success with SAP: Discover roles, responsibilities, KPIs, and more. 3. Staffing and Outsourcing What resources do you need to be successful? How do you find providers that are worth your money? How do you keep them motivated? Find the answers here. 4. Measure Success Did your processes actually improve after go-live? By how much? Define indicators and measure performance to understand what you ve gained. Topics covered in this book include: SAP implementation lifecycle Assessing your organization's SAP maturity Building and sustaining a Center of Excellence Outsourcing SAP applications support Continuous business process improvement End-user training

Book Information

Paperback: 265 pages Publisher: SAP PRESS; 1 edition (March 28, 2012) Language: English ISBN-10: 1592294073 ISBN-13: 978-1592294077 Product Dimensions: 0.8 x 5.2 x 8.2 inches Shipping Weight: 13.6 ounces (View shipping rates and policies) Average Customer Review: 5.0 out of 5 stars Â See all reviews (1 customer review) Best Sellers Rank: #907,090 in Books (See Top 100 in Books) #273 in Books > Business & Money > Processes & Infrastructure > Green Business #1410 in Books > Computers & Technology > Business Technology > Software > Enterprise Applications #6814 in Books > Computers & Technology > Software

Customer Reviews

Excellent book!!!!! The best, and probably one of the few books that really addresses the post-implementation challenges.

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